



Agency Workers 071-2024 Provision of (FOH), (BOH) & Kitchen for Manchester Central Convention Complex

I.D.: 106813004

Vrsta ugovora:	Service Contract	Datum objave	11/12/24
Vrsta objave:	Tender (all procedures)	CPV kodovi	79620000

Opis: Manchester Central is currently looking for suppliers to provide agency workers for a range of Event Hospitality Services across multiple locations. Transportation to some locations will be required and must be provided by the supplier as well as all associated costs to be covered by the supplier at no charge to Manchester Central. At any one time, Manchester Central may require more than 350 workers. The agency staff may be provided by several different suppliers. The successful suppliers will provide competent Members of Staff, who have received the minimum training as follows, with proof of mandatory training being provided for all staff supplied to the venue: - Basic Health and Safety Training, including manual handling, as well as training which is sufficient and commensurate with the work involved. - For all FOH staff Food Hygiene Level 2 - For all food handling roles Food Hygiene and Safety Level 2 - For all FOH staff customer service training - Allergen training - <https://allergytraining.food.gov.uk/> - Venue induction Prior to commencement of work with Manchester Central all agency staff will be expected to undergo a Manchester Central site induction which covers site specific Health and Safety and operational matters which lasts no longer than 30 minutes. This will typically take the form of an induction video and is expected to be undertaken by the agency at their premises prior to staff being deployed on site. For clarity induction time is not chargeable to the Company. Manchester Central will reserve the right to audit twice yearly. The Contract will be for a period of two (2) years from the commencement date of services with a Manchester Central only option to extend for a further period of twelve months. The contract value for 2 years is estimated at £1.4 million Manchester Central is committed to ensuring that all agency workers receive the National Living Wage and then the Real Living Wage once trained as an hourly rate of pay. As such the Company has fixed the rates that agency providers are required to pay to their staff (as a minimum rate of pay) and has hence fixed the rates it will pay agencies for the provision of services under this tender. The proposed rates (being the current rates of pay and chargeable rates) are set out in Appendix 2 along with the mechanism for uplifting annually in line with increases to the National Living Wage and the Real Living Wage. Untrained workers (see criteria for trained workers below) and trained workers must be paid the National Living Wage or Real Living Wage irrespective of age and the chargeable rates for such untrained workers are also set out in Appendix 2 along with the future pricing mechanism. For clarity if the contract is extended the pricing mechanism shall continue as per the initial two years. This tender is therefore quality and sustainability focused as prices payable are fixed.